

Hemodialysis General Information

<Procedure>

1. If you are considering dialysis at our hospital, please first give us your travel schedule:
#1: Stay in Sapporo — from 202x/xx/xx to 202x/xx/xx in Sapporo,
#2: Stay in Japan — from 202x/xx/xx to 202x/xx/xx in Japan,
and preferred dates for dialysis so that we will check with the dialysis center about their availability. You can choose from Tuesday, Thursday, or Saturday. (Saturdays are for subsequent sessions only. First-day dialysis cannot be scheduled on Saturdays.) Please kindly be informed the travel dialysis usually starts in the morning (around 10:00 am), and the check-in time is 9:30 a.m.
Also, if you are planning to receive dialysis anywhere else in Japan before or after our hospital, please let us know when.
2. After we check if they are available on your preferred dates and if you would like to undergo the dialysis at our hospital, we will ask you to send the following documents via email in advance.
 - A copy of your (the recipient's) passport ID page
 - Dialysis information (we will send the format.) *Please ask your clinic staff to fill this out if possible. Please ensure that all documents supporting the dialysis-related information provided in the form are attached.
 - A few recent dialysis records from your clinic
 - A letter from the referring dialysis facility
3. Once we confirm your appointment, we will send you an appointment slip.
4. Please send us the latest blood data whose sample was taken within the last 3 to 7 days prior to the appointment day.
5. On your appointment day, please come to the general reception on the 1st floor and show the appointment slip we sent to the receptionist so that one of the interpreters will come to pick you up.

<Fees>

The fee varies depending on which day you have dialysis. Please check below. The following price includes standard medications, equipment, and tax.

Normal business hours*	60,000 JPY per time
- Weekdays and Saturday morning except for national holidays	
Non-business hours**	67,000 JPY per time
- Saturday afternoons and national holidays except for Sundays	

* The session usually starts around 10 am. The exact entry time will be confirmed when we check with the dialysis center about their availability.

** Non-business hours are available only for those who undergo the session several times, and the first session is scheduled during normal business hours.

In the case that some tests (e.g., chest X-ray or blood test) or medications (for renal anemia if you are using this in your country) are required, there will be an additional charge for such cases. We will decide whether we are going to run some tests on you after we see your condition on the test results which you send us in advance.

<Interpreter Service>

In-person English, Chinese, and Russian interpreters are available during normal business hours. If you prefer to use other languages or if you come during non-business hours, we will use a remote interpreter service.

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